



Issue # [Date]

### Quail Hollow Family Housing

Contact information

Office Phone 325-690-6698 Fax 325-690-0388

After Hours Maintenance Emergency 325-690-6698

Office Staff

Sandy Nichols - Community Director Paula Buckley - Community Manager Raquel Gonzalez - Resident Service Specialist

Maintenance Staff Brian Humecki - Maintenance Director David Thames - Maintenance Tech Jim Fetsch - Maintenance Tech Donny Gee - Maintenance Tech Roger Lusko - Housekeeper

\*\*\*Congratulations Becca Gordon winner of our Joke of the Day contest in August. PRIZE \$25 Visa gift card. Thank you all for your entries. Here's a laugh... \*\*\*

"What does a nosey Pepper do?"

.....Get's jalapeno business!





## September

You asked for it and this is the month we deliver! YARD SALE!! September17th, 8:00 am - 12:00 pm. behind the leasing office. Have items just taking up space or looking for a new project? You may find it here. Bring all you have to sell or trade! See what treasures can be found and do some rummaging of your own! Tables and chairs will be provided along with doughnuts and orange juice. Call the office to reserve your table before the 14th. See you there!!



#### Hunt Update

Fall means the annual CEL resident satisfaction survey is around the corner. We'll be delivering surveys the first week in October, so keep your eye out for an email from CEL. We rely on your responses to highlight what we're doing well and where we have challenges. Best of all, you'll have the opportunity to win some great prizes, including 6 months of FREE RENT!



#### Maintenance

A friendly reminder...

When putting in emergency or urgent work orders please submit them to the leasing office by phone. After hours your call will be re-routed to another office which will contact a maintenance tech to appropriately handle your request.

Once a work order is entered online it is automatically categorized as a routine. Emergency or urgent issues processed in this fashion are not guaranteed the immediate response time it may require.

It is our hope to offer the best in quality and effective service!

# September

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				Pest Control	2	3
4	5 Labor Day	6	7 Let's Walk! 2 p.m.	8 Pest Control	9	10
11 Grandparents Day Patriot Day	12	13	14 Let's Walk! 2 p.m.	15 Hispanic Heritage Month Begins	16	17 Yard Sale
18	19	20	21 Let's Walk! 2 p.m.	Pest Control Autumn Begins	23	24
25	26	27	28 Let's Walk! 2 p.m.	Pest Control Add-On Only	30	

## Calendar Events

- September 17th Resident Yard Sale!
   An opportunity to meet your neighbors and make some money while your home gets de-cluttered.
   8:00 a.m. 12:00 p.m. behind Leasing Office.
   Call to reserve yourself a spot.
- Thursdays Pest Control. Contact the Leasing Office to be added to our list.
- Wednesdays Let's Walk! Staying fit together.
- Check in at 2:00 p.m. Leasing Office.