

COMMUNITY DIRECTOR UPDATE JANUARY 1, 2026



COMMUNITY NEWS

MLK Holiday Office Hours

The Community Offices will be closed on Monday, January 19th, in observance of the MLK holiday and will reopen at 8:00 AM on Tuesday, January 20th.

If you have an urgent or emergency maintenance-related issue, please call (325) 313-0200.

Holiday Decorations

As a reminder, all holiday decorations must be removed by January 10th, in accordance with the community guidelines. For a copy of the community guidelines, go to <u>QuailHollowFamilyHousing.com</u>

MAINTENANCE TIPS

Outdoor Hoses

Please remove hoses from outside faucets. If left during cold months, the water could freeze in the hose, causing the pipes inside the home to burst. Please note that if this happens, it is considered resident damage.



Smoke Alarms

Smoke alarms that are properly installed and maintained play a vital role in reducing fire deaths and injuries. To ensure your smoke alarms are working properly throughout the year, the National Fire Protection Association recommends that families test their smoke alarms at least monthly by pushing the test button located on the face of the alarm. If you have any questions about testing the smoke alarms in your home, please contact maintenance at (325) 313-0200.

SATISFACTS REVIEWS



We're proud to share our latest survey results!

- Move-In Surveys: Exceptional rating of 4.50 from 24 responses
- Work Order Surveys: Exceptional rating of 4.85 from 294 responses

Thank you to our team for delivering outstanding service and to our residents for their feedback!

Leasing Office Contact Information

- **(325) 313-0200**
- QuailHollowLeasing@HuntCompanies.com
- QuailHollowFamilyHousing.com

Community Trash Schedule

The Trash Compactor is located at the back of the community on Victory Drive. Aviator Drive - Mondays & Thursdays (no trash pick-up on New Year's Day, Thursday, January 1st).

COMMUNITY EVENTS

UPCOMING COMMUNITY EVENTS

Hot Chocolate Bar

Date: Thursday, January 8th **Time:** 3:00 PM - 5:00 PM

Location: Kala Community Center

Warm up with our Hot Cocoa Bar! Enjoy a variety of hot chocolate blends and delicious toppings to create your

perfect cup.



Date: Tuesday, January 20th **Time:** 5:00 PM - 7:00 PM

Location: Kala Community Center

Bring your favorite winter dish and join us for a cozy community potluck! Share seasonal flavors, connect with

neighbors, and enjoy a warm, festive gathering.





UPCOMING LOCAL EVENT

Tot Spot Creative Classes for Preschoolers & Families

Date: Thursday, January 8th and Friday, January 9th

Time: 9:30 AM - 12:00 PM

Location: The Grace Museum (102 Cypress Street Abilene,

TX 79601)

Tot Spot is a monthly creative experience designed for preschoolers (ages 3-5) and their families at The Grace Museum. Attendees will tour the gallery and draw inspiration from Gail Norfleet's work to create a bird feeder with recycled materials.

For more information, call (352) 673-4587.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director

Sandy Nichols

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Director of Operations

Claudia DeLeon

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JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
				New Year's Day OFFICE CLOSED	02	03
04	05	06	07	08 Hot Chocolate Bar Tot Spot Creative Class	Tot Spot Creative	10
10	12	13	14	15	16	17
18	Martin Luther King Day	Winter Potluck Supper	21	22	23	24
25	26	27	28	29	30	31