

**AUG
2022**

QUAIL HOLLOW INSIGHTS
NEWS & STORIES



IT'S BACK TO SCHOOL TIME!



Our CEO's Message



Dear HMC Residents,

I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make

important strategic decisions and priorities to improve our service delivery and resident experience across the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities.

Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,
Brian Stann

Hunt Military Communities
President & Chief Executive Officer

OFFICE STAFF

Sandy Nichols - Community Director
Candace Jones - Community Manager
Deja Wallace - Leasing Specialist

MAINTENANCE STAFF

Keith Parra - Maintenance Director
Jim Festch - Maintenance Tech
Howard Merrifield - Maintenance Tech
Laura Lemon - Maintenance Tech
Roger Lusko - House Keeper

Coffee and Conversation

We will be hosting Coffee and Conversations every third Wednesday at 9 AM at the Kala Club House!



LEASING OFFICE

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HuntMilitaryCommunities.com

