

DEC
2021

QUAIL HOLLOW INSIGHTS NEWS & STORIES



Happy Thanksgiving!

Our CEO's Message



Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,
Brian Stann

A handwritten signature of Brian Stann in black ink.

Hunt Military Communities
President & Chief Executive Officer



HuntMilitaryCommunities.com



Toys For Tots!

The leasing office is accepting Toys For Tots until December 10th! Santa's Helpers will be accepting toys at the leasing office from November 22nd through November 28th!

Thank You for Attending

Resident Appreciation Week was last month and our staff had a blast seeing everyone!

Maintenance Reminder

Maintenance is still performing quarterly pest control.

It is Getting Cold Outside

As we move closer to the colder months, keep in mind of possible freezing temperatures. Remember to keep your cabinets under the sink open to allow the heat to circulate around the pipes.

Friendly Pet Reminder

A reminder to all pet owners, please be a good neighbor and pick up after your pets. Any pet that is outside must be on a leash. Please contact the leasing office for any questions.

Contact Information

Office Phone: 325-690-6698 | Fax: 325-690-0388
After Hours Maintenance Emergency: 325-690-6698

OFFICE STAFF

Sandy Nichols - Community Director
Candace Jones - Community Manager
Deja Wallace - Leasing Specialist

MAINTENANCE STAFF

Brian Humecki - Maintenance Director
Jim Fetsch - Maintenance Technician
Jason Fields - Maintenance Technician
Roger Lusko - House Keeper





IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

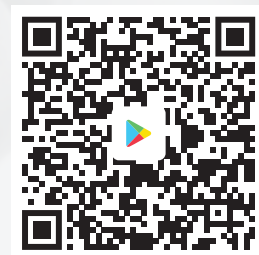
HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

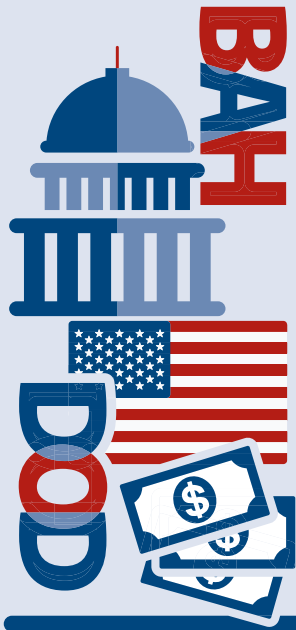
- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.

WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?

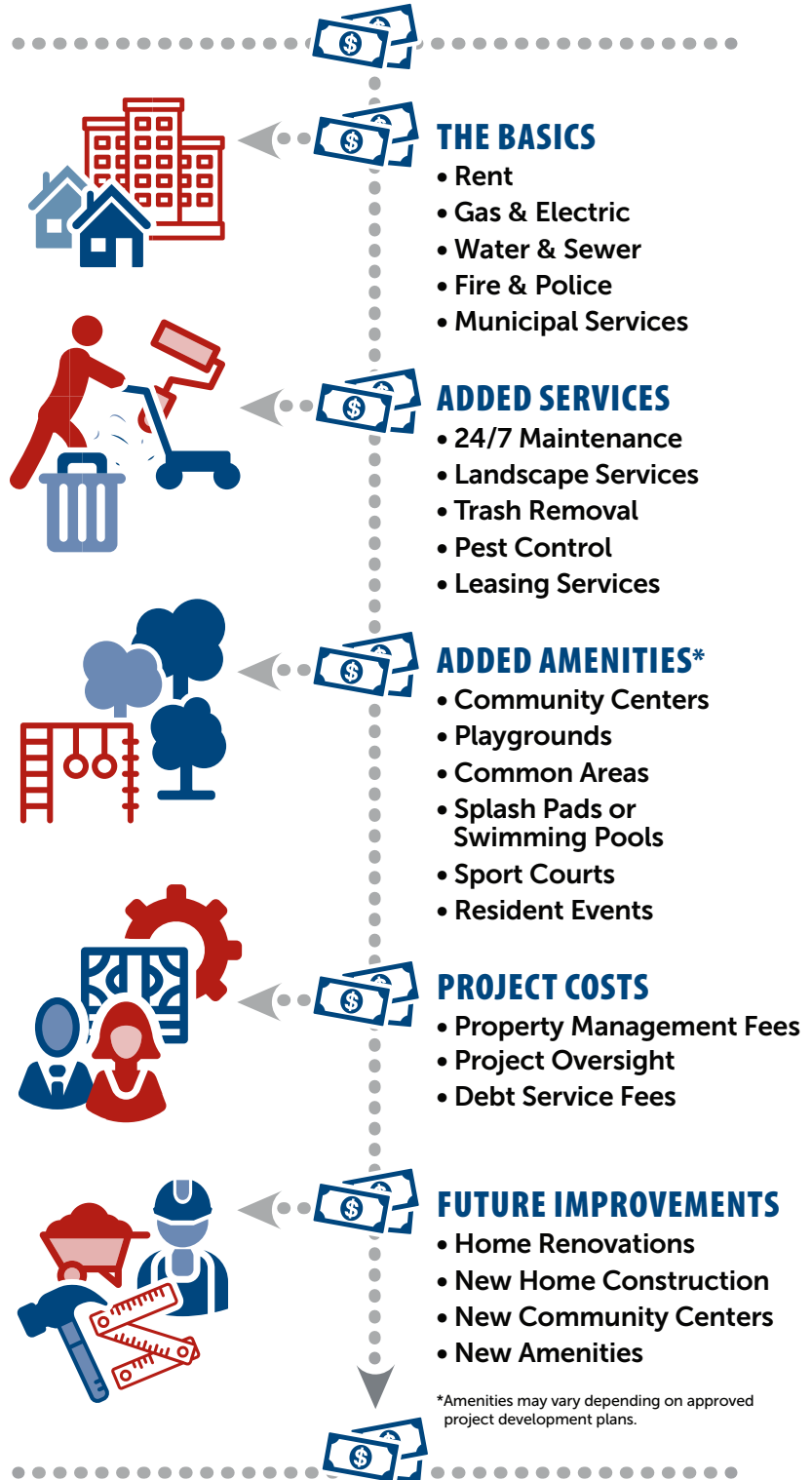


Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.

HuntMilitaryCommunities.com



Your BAH with Hunt Military Communities Includes:



BAH funds are reinvested back into the project for current and future service members' needs.